EOS Announcement for FiberHome FONST 3000/4000/5000 Products

Dear Customers:

To help you better cope with challenges brought by market changes and technological innovations, FiberHome hereby solemnly informs you of the key lifecycle milestones of FONST 3000/FONST 4000/FONST 5000 products. We hope that this information can provide you a reference on making future product plans.

The support for FONST 3000/FONST 4000/FONST 5000 products is officially discontinued on 12/30/2026. After that date, no demand development software services or software version problem location & handling services will be provided for this products.

The services for FONST 3000/FONST 4000/FONST 5000 products are officially discontinued on 4/30/2027. After that date, no technical support or technical consulting services will be provided for this products.

Milestone	Description	Date
EOFS	End of Full Support. After the EOFS date, no demand development software services or software version problem location & handling services will be provided for the FONST 3000/FONST 4000/FONST 5000 products.	12/30/2026
EOS	End of Service & Support. It refers to the last date of the services. After the EOS date, no technical support or technical consulting services will be provided for the FONST 3000/FONST 4000/FONST 5000 products.	4/30/2027

FONST 3000/FONST 4000/FONST 5000 Products Lifecycle Milestones, Descriptions and Dates

FiberHome would like to advise that you upgrade your product to recommended substitutes listed in the following table so that we can continue to provide you with high-level services.

EOS Product	Substitute
FONST 3000	FONST 5000 U10E
FONST 4000	FONST 5000 U10E
FONST 5000	FONST 5000 N32

FiberHome Telecommunication Technologies Co., Ltd.

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